

BERNARD MORROW

B.A. LL.B. LL.M. C. Med
45 St. Clair Avenue West, Suite 901
Toronto, Ontario M4V 1K9
P: 416-924-7400 F: 416-652-7405
bernard@morrowmediation.ca
www.morrowmediation.ca

Bernard Morrow is the principal of Morrow Mediation, a Toronto area based full service alternative dispute resolution (ADR) firm. Bernard has been successfully providing fair and balanced dispute resolution services at a sensible price since 1994.

In addition to conducting his ADR practice, Bernard was [appointed the Complaints Resolution Commissioner](#) for the Law Society of Upper Canada for a two-year term commencing April 1, 2014. He was re-appointed for a second two-year term commencing April 1, 2016. The Commissioner performs an ombuds role, independently reviewing complaints against lawyers and paralegals that have been closed by the Law Society to ensure they were handled appropriately and the results were reasonable. Having completed his time as Commissioner, Bernard now offers coaching and training to lawyers and paralegals who have an interest in avoiding professional conduct complaints.

Practising as a litigator in the early 1990's, Bernard was initially drawn to the ADR field by a desire to achieve more efficient client-centred resolutions to disputes. This led him to take considerable training in mediation and ADR consulting both in Canada and the U.S., making him a more complete advocate and awakening a passion for the field of conflict resolution.

His mediation experience includes providing services to the Financial Services Commission of Ontario and the Information and Privacy Commissioner/Ontario (IPC), as well as conducting a variety of mediations as a private practitioner and as a member of the Ontario Mandatory Mediation Program Roster - Toronto/Ottawa and the Toronto Construction Association Roster of Mediators. Bernard has conducted more than 1500 mediations. His areas of focus as a mediator include commercial breach of contract cases, employment disputes (including wrongful dismissals), human rights, partnership dissolutions, construction disputes and personal injury cases.

Bernard's arbitration skills have been built on a strong foundation. Between February 2002 and July 2013, he served as an adjudicator with the IPC, adjudicating more than 300 appeals over that time. In his role at the IPC, he adjudicated complex access to information appeals and issued binding written decisions.

Prior to joining the IPC, Bernard worked for two years as Legal Counsel and Senior Facilitator with Ontario's Dispute Resolution Office where he developed and delivered ADR-focused training programs, facilitated complex poisoned workplace interventions, and designed and convened large-scale consulting projects involving public and private sector stakeholders.

He has designed and delivered several of his own training programs, including an advanced negotiation course for the University of Toronto's School of Continuing Studies and a certificate program in ADR for the Seneca College of Applied Arts and Technology.

Bernard obtained his B.A. in political science in 1982 and his LL.B. in 1985, both from the University of Western Ontario. In 1988, he was awarded his LL.M. by the London School of Economics and Political Science in London, England, in the areas of labour, employment law and human rights. He was called to the Ontario Bar in 1988. In May 2013, Bernard was awarded the Chartered Mediator (C. Med) designation by the ADR Institute of Canada, Canada's only professional designation for practicing mediators.

Bernard has completed extensive skill and theory based ADR training with such organizations as Canadian Dispute Resolution Corporation (Toronto, Canada), CDR Associates (Boulder, U.S.), Transformative Justice Australia (Sydney, Australia) and the Society of Ontario Adjudicators and Regulators (Toronto, Canada).

Bernard served as Chair of the Ontario Bar Association's ADR Section Executive in 2008-2009 and remains active in the ADR Section's activities. He is a member of the ADR Institute of Ontario, the Human Resources Professionals Association and the Forum of Canadian Ombudsman.